

Privacy Policy for PoovaPay

Effective Date: July 17, 2026

PoovaPay ("the App") is developed for authorized mobile phone retailers working with **Poova Holdings** in Sri Lanka. The App enables retailers to register customer purchases for self-financed mobile devices and submit customer and device information to a Mobile Device Management (MDM) platform for device enrollment. **PoovaPay does not process, collect, or facilitate any financial payments or payment transactions.**

1. Information We Collect

Retailer Information

- Retailer name
- Email address
- Contact number
- Business address
- NIC number
- Firebase Authentication login credentials

Customer Information

- Name
- Email address
- Contact number
- Address
- NIC number
- NIC photograph
- Signed financing agreement
- Customer consent agreement
- Supporting documents

Device & Purchase Information

- Phone model
- IMEI/Serial Number

- Purchase price
- Installment details
- MDM enrollment information

Camera and Storage

Camera and storage permissions are used only to capture and upload required documents for customer enrollment.

2. How We Use Information

- Register financing records
- Enroll devices into MDM
- Verify identity
- Authenticate retailers
- Provide support
- Improve app performance
- Prevent fraud
- Comply with legal obligations

PoovaPay does not use collected information for advertising.

3. Data Sharing

We do not sell or rent personal information. Information may be shared with Poova Holdings, MDM providers, Google Firebase services, legal authorities where required, and technical service providers.

4. Third-Party Services

- Google Firebase Authentication
- Google Cloud Firestore
- Google Play Services
- MDM API

5. Data Security

We implement reasonable safeguards to protect your information, although no method of transmission or storage is completely secure.

6. Data Retention

Information is retained only as long as necessary for business and legal purposes.

7. Children's Privacy

The App is not intended for children under 13.

8. Your Rights

You may request access, correction, deletion, restriction, or withdrawal of consent where permitted by law.

9. Changes

We may update this Privacy Policy from time to time.

10. Contact

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By using PoovaPay, you agree to this Privacy Policy.